

TxtandTell Digital Comment Board Examples

When posting student comments and dining management responses on the Digital Comment Boards, ensure your responses are honest and sincere - and take the actions you have promised!

Answer questions, provide updates, apologize for problems, recognize good performance, thank students for their feedback, encourage further participation...include some wit, if possible!

Menu Variety/Requests

Student Comments

Dining Responses

You used to have red hot candies near the ice cream toppings - could you please bring them back? Thanks

We like to rotate the offering to offer more variety....look for them soon.

You should have breakfast sandwiches made to order like the burgers at the dining hall

Great Idea!! Let's see what we can do. Will keep you posted

Can you start up sub night for take out again? that was the best

Sub night is every Monday night. Enjoy!

I'm really worried about my friend he's been crying a lot and just seems really down. I think it has something to do with there not being applesauce.

All your friend needs to do is ask and we will be glad to find some applesauce for him.

Breakfast for dinner is the best -) you should have it more often!

Glad you enjoyed breakfast at dinner. We are planning to make it part of our menu rotation, thanks!

For lunches ToGo peanut butter and jam or peanut butter and honey sandwiches should be an option

We now have PB&J sandwiches as a ToGo option. Good suggestion!

Bring back the meatloaf

It's in the 4 week cycle on a Sunday. I will try to move to a new day during the week. Thanks for the 7's

The pasta with kale last week was amazing please have it again

We will try. The kale was local. Rate us higher and i will make it a definite.

What happened to the chicken rice soup?

The soup you are looking for did not go away. We serve many different soups on a rotation in the interest of variety. Have you tried the Turkey & Rice?

Food Quality

Student Comments

Dining Responses

Food was horrible- chicken was not cooked at all

We apologize for your lack luster dining experience. Please bring matters such as these to a manager's immediate attention!

Did anyone tell you that your salad bar is amazing? also love the yogurt

Thank You Very Much. The Greek Yogurt is Great

The cobb salad could use some more avocado and bleu cheese crumbles

We will consider this in the future when we serve this menu item. Thank you for the suggestion.

The buns are too toasted, you can't even bite into them.

Sorry about the toasted buns, thanks for letting us know. We will check with the staff

Gee wilikers these tater tots are scrumptious!

Who doesn't love tots?! :)

Rafila your guacamole and humus are soooo good!!!

Thanks! We'll make sure Rafila knows how much you like it!

Need more options for lactose intolerant people seems like you guys put milk or cheese into everything

Anyone with food allergies or intolerances should immediately contact the location manager or executive chef. They will work with you on a personalized food plan.

I wish the ice cream yall served regularly was as good as what you brought on the ice cream cart

The soft serve machines are not as good as Peter and Matt personally preparing sundaes for you, I know. Enjoy their service on Tuesdays and Thursdays!

This is the 3rd time i have had honey nut cheerios be dispensed out of the normal cheerios dispenser

Thank you for the feedback, we'll keep a close eye on the cereal dispensers. Please do not hesitate to ask for a manager so this can be address immediately.

Cleanliness

Student Comments

Dining Responses

Food is good and menu variety is alright but the tables are always filthy and i am always waiting forever for my food

Thank you for your response. We will work on our speed of service and our cleanliness of our tables.

The service was really bad today and plse clean the plates

We are sorry about your poor experience and will check the washing equipment immediately

Other/General

Student Comments

Dining Responses

everything great as usual I'd like to make a suggestion that at livi you post the serving size & at least the calories on the menu

If you log onto food.edu....go under menus..then (LDC) the nutritional information and nutritional calculator is available there

Go milkshakes

Yes, go milkshakes!!!

Idk where you guys put the franks red hot but it needs to be out I need it

The hot sauces are located next to the pizza line in the main server

Hey mom look! i'm on tv...

Make sure your mom comes to visit so she can see you made it! :)

I think it'd be better if you put out food of differing serving sizes (like big and small). Please don't respond with thanks for your suggestion.

How about "Great Suggestion"!?!?!? All you need to do is ask for a smaller or larger size and they will be happy to get you the size you want. Keep Smiling!

beer please! #funtimes

sadly the best we can do is root beer #stillfuntimes?

Where do you hide the hummus during the shadows of night?

In my Pantry during late night hours

Does your chicken salad have any nuts in it?

The chicken salad does not contain nuts; however, we do not have a nut-free kitchen or servery so there is always the possibility for cross contact.

Could you work on replacing the light fixtures with torches? better ambiance

Sure. Perhaps we can do skewers on a sword.

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