

Vending Machine Management Solution

Maximize revenues - keep your vending machines in good condition!

Problem reporting

- Let customers report problems on-the-spot using their cell phones
- Alert support staff immediately by text message and email
- Manage and track all problems via web portal

Inspections

- Perform routine inspections
- Monitor the condition of each machine over time
- Identify, assign and track issues



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In touch with your world

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Key Features



Web-Based

Access online by vending staff, inspectors and technicians



Multiple Channels

Customers report problems by text message or QR code



Data Centralization

All vending machines are identified in a single DB including GPS coordinates



Inspection Management

Inspections can be scheduled, assigned and distributed to staff



Smart Device Enabled

Inspectors use standard smart phones/tablets for data capture



Work Order Management

Work orders can be raised, assigned and tracked

Key Benefits



Increased Availability

Machine downtime is reduced as problems are reported by customers with instant alerts sent to support staff



Reduce Repair Costs

Regular inspections ensure machines are maintained in good working order



Increase Productivity

Automated data capture and reporting eliminates time consuming manual process... this saves time and money



Data Analysis

Full visibility with a history of all results enables data analysis to be performed e.g. identifying machines that give a lot of problems



User Friendly

Easy to use and manage - no on-site hardware or software