

RESIDENT EXPERIENCE SURVEY

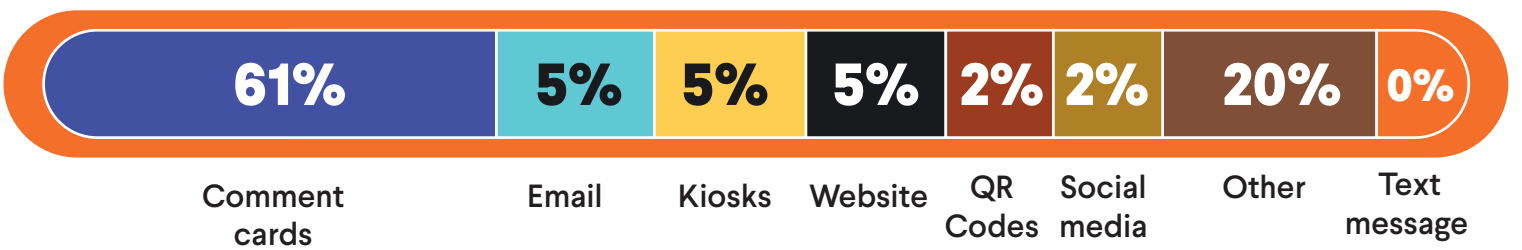
Touchwork survey conducted at SDA Synergy Conference 2023

96%

of respondents collect real-time resident feedback



Feedback collection methods

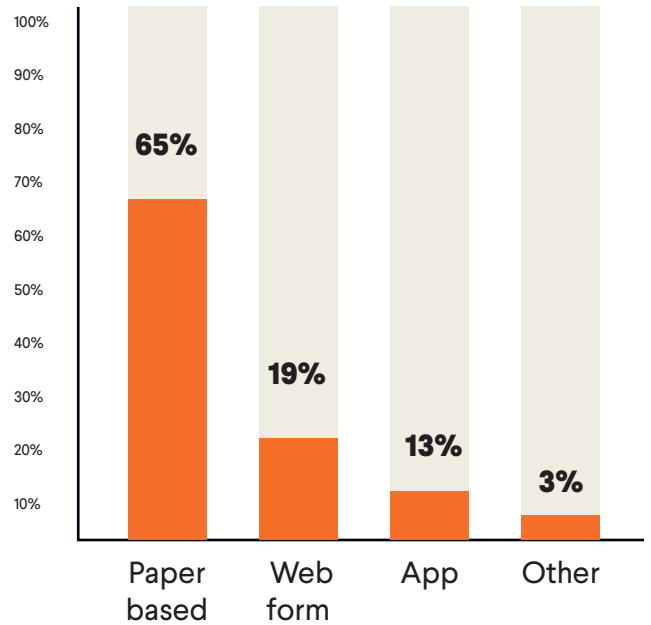


AUDITS

How audits are performed

93%

of respondents conduct regular audits



OUTBOUND COMMUNICATION BY TEXT MESSAGING

Types of messages sent

25%

of respondents have a text messaging based tool in place

